



2021 Annual Report

contents



Community Services League was established in 1916 by an ecumenical women's Bible study group, which included former First Lady of the United States, Bess Wallace Truman. In 2021, CSL celebrated its 105th anniversary. Today's CSL serves more than 20,000 individuals in emergency assistance, housing counseling, financial coaching and career services continuing Bess and her Bible study group's legacy of caring for our community with a hand up from their circumstances and offering help today and hope for tomorrow.

Our Mission To assist communities in reaching their potential by providing immediate relief to people in need, assessing their situations, and providing solutions that lead to economic stability.

Our Vision Communities where all people have resources to meet basic needs, attain meaningful work, and have a place to call home.

Our Purpose To make meaningful and lasting change in peoples' lives.

03

Welcome Letter

04

Board of Directors

05

Financial Summary

06 *Reflecting on 2021*

08

Special Events

10

1916 Club

11

Bess Wallace Truman
Legacy Society

12

Listing of Donors
Client Stories





Dear Friend of CSL,

On February 6, 2021, about 100 CSL staff – paid and volunteer – trekked to Bartle Hall on a snowy Saturday. We were among the first Kansas Citians to receive a COVID-19 vaccine shot. Organizers made vaccines available for front-line social service workers; professionals who had, for almost a year, been in the throes of COVID relief work. After I got my shot, I thought that, surely, this was the beginning of the end of the pandemic.

At CSL's annual Gala on November 6, 2021, the City of Kansas City mask mandate had been lifted, and a sense of normalcy seemed to descend upon us. In many ways, brighter days seemed to be ahead.

As we know, COVID reared its ugly head with another surge of infections in late 2021 and into 2022 that crippled many parts of our society, and hospitalizations surged, along with many tragic deaths.

Many people, myself included, figured that, surely, we'd be past COVID and helping families recover in the wake of the pandemic. But, 2021 was another year of helping families weather the proverbial storm and work to recover in meaningful ways.

The world is changing at an unbelievable pace, and we are working hard to keep up. Changes in how people work and how they live are changing, largely due to technology and the pandemic. As always, we have to meet people where they are at to meaningfully connect with them.

From a response standpoint, we remain very involved in keeping families stably housed. In 2022, we will be continuing our administration of Jackson County's Federal ERA (Emergency Rental Assistance) Program funds, which will be in the millions of dollars. So many families find themselves rent-burdened, meaning they pay more than 30% of their income in rent, and rent rates keep rising. We must continue to help families navigate housing, whether owned or rented, that is affordable for their income.

The number of our neighbors residing on the streets is reaching crisis level, and this is in all communities. We must collaborate on regional responses to homelessness.

Our long-term recovery efforts are rooted in employment. A new job, through our connections with employers, or through a CSL-supported training program, provides the lift families need to break cycles of poverty. There are few ways for families to truly change their circumstances and long-term economic trajectory, other than through employment. Connecting to a new career can vault a family into the middle class. We have more than 15,000 email addresses from families that digitally engaged with us in 2020 and 2021. In 2022 and beyond, we have to build on that connection, and create a pipeline from emergency relief to economic growth. As employers have skyrocketed their wages, we are helping families navigate the ever-changing world of work.

Wealth- and asset-building tools and strategies work hand-in-hand with recovery. The Family Self-Sufficiency Program at Hawthorne Place Apartments, run by CSL, has helped families, once they gained new or improved employment, save more than \$500,000 since 2017. This opens the door for home ownership, higher education, credit repair, transportation, and the ability for a family to absorb a temporary crisis. Since 2017, we have moved 17 Hawthorne renters to homeownership.

I hope the accomplishments detailed in this report inspire you, and the opportunities ahead excite you. Our work simply would not have been possible without you. I look forward to the many ways we can continue to work together to make our communities stronger.

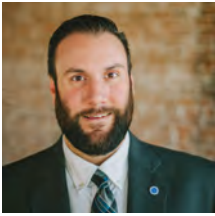
Sincerely,



Doug Cowan
President &
Chief Executive Officer
cowand@cslcares.org
816.912.4484

Board of Directors

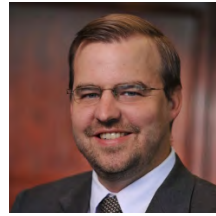
Members as of January 31, 2022



Jeff Benson
Chair
HCA



Kat Hnatyshyn
Vice Chair
CommunityAmerica
Credit Union



Jonathan Soper
Treasurer
Humphrey, Farrington,
McClain



Tyrel Dawson
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Garland Land
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Corey Long
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Carolyn Messick
Kansas City Chiefs



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Center



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Jerry Vaughan
Grain Valley Education
Foundation



Eric Washington
Community Volunteer



Ginger Williams
Optum



Doug Cowan
President & CEO
Community Services
League

2021 FINANCIAL SUMMARY

Audited Financial Statements will be made available upon completion at cslcares.org.

A note about 2021 financials: As of December 31, 2021, CSL had net revenue of a little more than \$1.5 million. Most financially healthy nonprofits are encouraged to have at least three- to six-months' worth of emergency operating reserves. Coming in to 2021, CSL had very few operational reserves. The net operating gain allows CSL to be ready to invest in programs and services, and to have about five-months' worth of operating reserves, which helps meet one of our Board of Directors' financial goals.

Community Services League	
Profit & Loss	
January through December 2021	
Accrual Basis	<u>Jan - Dec 21</u>
Income	
Direct Client Assistance	\$12,627,034 *
Government Grants	\$2,477,863
Foundation Grants	\$1,649,762
General Donations	\$846,948
Contract Income	\$443,000
Vocational Rehabilitation	\$355,228
Special Events	\$306,230
Neighborhood Assistance Program	\$281,408
United Way Contributions	\$100,718
BlendWell Sales and Ventures	\$114,313
Other	\$114,711
Total Income	<u>\$19,317,216</u>
Expense	
Direct Client Assistance	\$13,505,643 *
Personnel Costs	\$3,155,056
Office Supplies, Postage, Small Furniture and Fixtures	\$185,486
Occupancy	\$183,067
Depreciation Expense	\$171,130
Technology Support	\$154,826
Special Events Expenses	\$154,425
Professional Fees	\$130,314
Development, Marketing, Volunteers	\$110,121
Other	\$56,160
Total Expense	<u>\$17,806,229</u>
Net Ordinary Income	<u>\$1,510,987</u>

*The overwhelming majority of direct client assistance dollars were for the purpose of rent and utility assistance program through the U.S. Department of Treasury's Emergency Rental Assistance Program.

Reflecting on 2021

HOW YOUR GIFTS MADE A DIFFERENCE

- Delivered more than 2,000,000 meals to families from eastern Kansas and western Missouri
- Connected with more than 6,000 families, comprised of 20,000 individuals, seeking some sort of assistance
- Provided direct aid of more than \$926,000 for rent, utility, and mortgage assistance
- Through the Federal ERA (Emergency Rental Assistance) Program, CSL distributed \$10,395,000 in rent and utility assistance to more than 2,500 renter families in suburban Jackson County
- Connected 239 families to \$72,550 worth of prescription medication, hearing, or vision assistance
- Engaged and coached more than 500 applicants in our New Skills training initiative (with more than 150 that were pipelined into a tuition-free training program)
- Launched new certificated trainings in Medical Billing & Coding, Phlebotomy, General Construction, and Sustainable Materials Handling (warehousing/logistics)
- Aided 53 of our neighbors, whose mental or physical special needs require navigate customized employment navigation, and we placed 45 of them into work with an average wage of \$13.77/hour
- Helped 45+ formerly homeless families remain safely and stably housed
- Partnered to give out 100,000 pairs of Bombas socks
- Collaborated with the Royals and other donors to distribute 3,000 backpacks and 3,000 pairs of shoes
- Hosted our first Hispanic Back to School event that was only available in Spanish
- Partnered with health departments to host or co-host dozens of COVID-19 vaccine clinics
- Provided Christmas support for more than 2,000 families, while include more than 10,000 individual gifts
- Oversaw community support services for 850 families at Hawthorne Place Apartments (which included graduating five families into homeownership) and Colony Plaza Apartments in Excelsior Springs
- Established a milestone at Hawthorne Place Apartments by having total resident escrow savings accounts (lifetime contributions) go past \$500,000
- Kept our two micro-branches of Holy Rosary Credit Union open and able to assist families, and closed 58 small-dollar loans
- Provided intense case management services for more than 250 families in our school-based Family Stability Initiative
- Offered 352 families a total of 612 Financial Coaching sessions
- Helped 217 families improve their monthly household income by an average of \$1,145/month
- Moved 170 individuals towards better credit scores by an average improvement of 58 points
- Built assets and reduced liabilities for 140 families that improved their net worth position
- Filed 110 Federal tax returns (average refund of \$1,931/return) and 63 State of Missouri returns (average refund of \$439/return) and saved filers an average of \$184 in preparer fees
- Kept BlendWell open as a safe place to gather and connect
- Continued homeless outreach throughout Jackson County to check on our most vulnerable neighbors during the pandemic

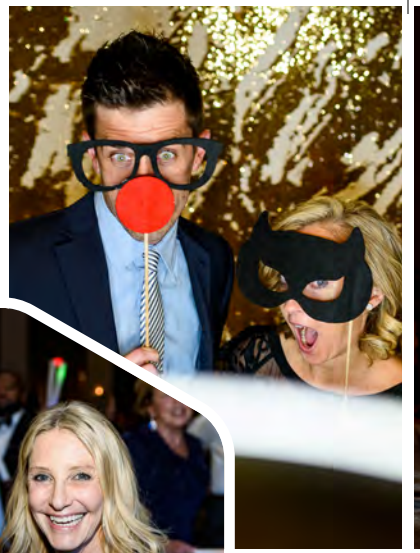


Our fundraising and development team had a record year in 2021, successfully engaging new and existing donors to give of their time, talent, and treasure to CSL. Our special events, which are a catalyst to making new connections to CSL, and strengthening existing ones, had to pivot and connect with donors virtually, and had great success in doing so. The team eclipsed pre-pandemic records for active donors (1,556) new donors (413), retained donors (911), number of online gifts (453), and total gifts (3,728).

Internally, we made great strides within many business functions, including human resources, accounting,

technology, social media, media relations, transportation, delivery, logistics, and everyone worked to keep our buildings safe and clean.

Our Board of Directors continued its support of a Diversity and Inclusion Steering Team (DIST), comprised of board, staff, and community connections. The DIST, among many things, engages the organization in important dialogue around the role of diversity and inclusion to create a stronger CSL, and to be part of a social services delivery culture that is informed and responsive to the broad needs of our community.





2021 SPECIAL EVENTS

Ooh!
Presented by
Speaks Chapels

\$65,000 Raised

Over 75 Virtual Watch Parties

*Three-Series Virtual Tasting
by Doug Frost*

**Fashion for
Compassion**

\$30,000 Raised

300+ Guests in Attendance

Golf Classic
Presented by
CommunityAmerica Credit Union

\$40,000 Raised

124 Golfers in Attendance

*18 Raffle Items
Valued at \$2,000+*

Luminous Gala
Presented by
Edward Jones

\$275,000 Raised

500+ Guests in Attendance

*12 Exclusive Live Auction
Items Valued at \$23,000+*



CSL established *The 1916 Club* in 2014 to recognize donors who make a monthly commitment to support our friends, neighbors, and families all year long. Their contributions create a sustainable stream of revenue that ensures our neighbors receive the services critical to making meaningful and lasting change in their lives.

CSL recognizes 1916 Club members with a handsome lapel pin and invitations to special receptions throughout the year. A special thank you to the members below whose monthly gift makes sure CSL is available every day of the year for the families we serve.

Roy and Betty Beck
Matt and Kate Beem
Jeff Benson
Mark and Sonci Bleckinger
Laurel Bondi
Glenn and Donna Bradford
Ken and Jean Brookens
Thomas Browne
Patricia Calef
Pat and Cindy Campbell
Mark and Beth Carrick
Marty and Cindy Cavanah
Richard and Lura Cayton
Lee and Cathi Christina
Doug and Katie Cowan
Ed and Sandy Cusick
Jeffrey Edson
Bennie and Paulette Eubanks
Carl and Chris Francka
Dana Freberg
Gary and Teresa Freeland
Noel and Carolyn Fulkerson
Bob Glaser
Merlyn and Eleanor Grubb
Chelesy Hanes
David Hazy Rental Property
Geoff and Pat Henshaw
Alex and Kat Hnatyshyn
Dave and Cindy Isabel
Cliff and Diane Jones
Paul Kinder
Martin and Sandy Kuny
Bill and Pam Landrum
Gary and Samra Magruder

Cindy Marler
Judy McCandless
Randy and Becky Messer
Donna Milstead
Cliff and Patty Mohn
Phyllis Moore
Jim and Sharon Parcel
Jim and Barbara Prine
Sarah Rendo
Larry and Julie Rich
Lynn and Rusty Rose
Merideth and Michael Rose
Francis and Lori Ross
John and Stephanie Roush
Rory and Tedi Rowland
John and Karen Schuler
Arlene Sheffield
Terry and Betty Snapp
Jonathan and Dana Soper
Mark Stowell
Montie and Marge Tripp
Fern Truschke Stuart
Steve and Cathi Veazey
Jerry and Laura Vernon
Jim and Jana Waits
Martha Waits
Linda Weber
Nancy Willis
Greg and Joyce Wolfe
Tom and Melissa Woodward
Susan Wray
Richard Wyatt
Kurt and Sara Zorich



The Bess Wallace Truman Legacy Society was established in 2014 to honor the generosity of donors who, through thoughtful planning, have made provisions in their estates to endow the future of Community Services League. Established in the name of our famous founder, members of the Bess Wallace Truman Legacy Society have included CSL in their will or estate plan to ensure our important work will continue for centuries to come.

Each member is presented with a beautiful painting of the Truman Home created by John Roush, and is permanently recognized at the CSL office on Noland Road. Our deepest appreciation to the following individuals who have made this commitment to support an even brighter future for CSL:

Members:

- | | |
|--------------------------------|--------------------------|
| Bill and Irene Baltrusaitis II | Melanie Moentmann |
| Ross and Nata Beaudoin | Cliff and Patty Mohn |
| Matt and Kate Beem | Jim and Sharon Parcel |
| Ken and Jean Brookens | Jeff and Marita Ray |
| Brian and Melodie Chrisman | John and Stephanie Roush |
| Doug and Katie Cowan | John and Karen Schuler |
| Doug and Helen Hatridge | Terry and Betty Snapp |
| Chris Henning | Steve and Kathy Tucker |
| Cliff and Diane Jones | Steve and Cathi Veazey |
| Bill and Pam Landrum | Martha Waits |
| Nancy Mayhall | |

If you have included CSL in your will or estate plan and would like to be recognized as a new member of the Bess Wallace Truman Legacy Society, please contact Cindy Isabel at 816.491.2011.

Thank You TO ALL OUR CSL DONORS

CSL aspires to list all funding sources received to promote transparency. Some government or foundation grants may be part of multi-year grants, or may reflect the aggregate sum of multiple gifts. If your listing is incorrect, please contact Cindy Isabel at 816-491-2011.

\$10 Million and Above

Jackson County – Emergency Rental Assistance

\$400,000 - \$600,000

City of Independence CARES Act Funds

United States Department of Housing and Urban Development–Permanent Supportive Housing

\$200,000-\$399,999

City of Independence- Independence Rate Assistance Program

Jackson County Community Children's Services Fund

Preservation of Affordable Housing State of Missouri – Vocational Rehabilitation

United Way of Greater Kansas City

\$150,000-\$199,999

City of Independence – Community Development Block Grant

City of Independence – I-Share Utility Assistance Program

Ewing Marion Kauffman Foundation Missouri Housing Development

Commission

\$100,000-\$149,999

Full Employment Council

Hall Family Foundation

Jackson County COMBAT

Local Initiatives Support Corporation

R.E. Oliphant Charitable Foundation

Seimer Family Stability

Truman Heartland Community Foundation

\$50,000-\$99,999

Gene and Joanne Cable

Federal Emergency Management Agency –

Emergency Food and Shelter Program

H&R Block Foundation

Harvesters - The Community Food Network

Mid-America Regional Council – COVID Relief

Francis and Lori Ross

\$25,000-\$49,999

Edward F. Swinney Foundation

Brent & Jackie Hathhorn

Jelley Family Foundation Fund –

Truman Heartland Community Foundation, Trustee

Judge Cleveland F. Moulton Christmas Poor Fund Trust – Commerce Bank, Trustee

Union Pacific

Watco Charities, Inc.

Rich and Alice White

\$10,000-\$24,999

American Funding Solutions

Jerry and Donna Carey

Marty and Cindy Cavanah

Central Bank of the Midwest

Comcast Twin Cities Region

Community of Christ-Central Mission

CommunityAmerica Credit Union

Crimmins Law Firm LLC

Stinson and Stephanie Dean

Barry and Marilyn Dryer

Arthur and Kelly Freeland

Doug and Joy Goodwin

Greater Kansas City

Community Foundation

J.R. Albert Foundation

Jacob L. & Ella C. Loose Foundation

– Greater Kansas City Community

Foundation, Trustee

Ed and Virginia Knoche

Cliff and Patty Mohn

Lois Morrison

Oppenstein Brothers Foundation–

Commerce Bank, Trustee

Doug and Ginelle Roberts

Royals Charities

Speaks Chapels, LLC

Greg and Terri Steele

Swim Things

Ann Trask

United States Department of Housing and Urban Development –

Housing Counseling

Greg and Joyce Wolfe

\$5,000-\$9,999

Darleen Barnes

Trudy Beard

Matt and Kate Beem

Jason and Kim Bergman

Dave and Christine Blackburn

Larry and Susan Blick

Blue Springs School District

Centerpoint Medical Center

Commerce Bancshares Foundation

Continental Siding Supply Inc

Alec and Alison Cook

Cornell Roofing & Sheet Metal Co.

Matthew and Ginnie Crimmins

Edward Jones - Doug Hammer

Mark and Alesia Emison

Evergy

Jim and Becky Farrow

Foster Dental Care

Phil and Becky Fulks

Shawn and Amber Geib

Peter Goulet

Hallmark Cards. Inc.

Insperty

Russ and Susan Jones

Mark and Kay Kliethermes

Knott Holding Co., Inc.

Garland and Sarah Land

Lenora "Lennie" Wyre

Charitable Fund

Pete and Karen Muelleman

Olin Winchester LLC

Jeff and Michelle Padley

Brian and Cindy Petrie

R.A. Long Foundation

John and Karen Schuler

LeRoy and Tracy Short

Shultz Family Fund

Terry and Betty Snapp

Speaks Chapels, LLC

St. Mary's Catholic Church

St. Mary's Medical Center

Pat and Debbie Starke

Vivian & Hymie J. Sosland

Charitable Trust

Martha Waits

\$2,500-\$4,999

James and Peggy Bloom

Bob's Discount Furniture Charitable Foundation

Craig and Jenell Brandon

Carol Breyfogle

Mark and Beth Carrick

Christian Brothers Automotive

Christian Brothers Automotive

Foundation
Dave and Barb Christianson
City of Oak Grove
CJ Real Estate, Inc.
Cockerell & McIntosh Pediatric
Employees
Community of Christ Oak Grove
Congregation
Doug and Katie Cowan
Thomas & Analisa Cox
Suzanne Crews
Rick and Barbara DeBusk
Kimberly Deveney
Douglas G. and Helen Ann Hatridge
Family Foundation
Dr. and Mrs. Robert Greiner
Les and Freddie Fike
First Baptist Church
Alan and Cathy Foster
Dick and Ann Franklin
Ryan and Carli Good
Goppert Foundation
Marcia Haskin
Mike and Peggy Howe
Hunt Family Foundation
IAFF Local 781
Independence Housing Authority
Gregory and Jessica Isaacson
Kathleen Jackson
Paul Kinder
Bret and Susan Kolman
Bruce and Marilyn Lowrey
Gary and Samra Magruder
Ken and Cindy McClain
Betty Minton McClaran
Peter and Karen Muelleman Family
Foundation Fund
Debby Pratt and Bruce Contess
Jeff and Marita Ray
Christopher and Suzanne Ray
Sally Roach
J.P. and Janea Roberts
Rotary Club of Blue Springs
John and Suzanne Skinner
David and Nola Soper
Brad and Mary Kay Speaks
Stewardship Capital, Ltd.
Montie and Marge Tripp
Bill and Judy Tucker
Walmart Foundation
Tom and Melissa Woodward

\$1,000-\$2,499

Jerry and Sharon Adkisson
Mike and Sharon Alexander
All Saints Lutheran Church
Doug and Rose Allen
Paul and Betty Allen
Associated Car Clubs of KC
Associated Services Insurance Inc.
Roger and Jacquelyn Bailey
Bill and Irene Baltrusaitis

David and Joyce Barnhard
Mike and Pam Bauer
Roy and Betty Beck
Scott and Annette Beck
Jeff Benson
Barbara Benson-Nelson
Jason Berry
Beverly Powell CPA LLC
John and Wendy Biggerstaff
Jane Bingham
Blue Ridge Bank & Trust Co.
Blue Springs Assembly
Blue Springs Chamber of Commerce
Blue Springs Education Foundation
Blue Springs Ford Sales, Inc.
Blue Springs Truck Line, Inc.
Brian and Kelly Bolger
Craig and Debbie Bolger
Bordner Installation Group Inc
Jim and Linda Borland
Tracy Bornman
Reggie and Lesa Bowerman
Ben and Rachel Bressman
Blane and Katherine Brown
Carmen Brown
Stanton Brown II
Ron Bruch
Charles and Tamiko Burris
Donna and Steve Byars
Del and Jane Campbell
Pat and Cindy Campbell
Wanda Carpenter
Wayne and Janet Carrender
Chad E. Smith State Farm Insurance
Chad Mitchell Ins Agency Inc
Charity Golf International
Church of Jesus Christ - Oak Grove
Restoration Branch
Charles and Karen Cockerell
Commerce Bank
Community of Christ
Grant and Kim Cowan
Matt and Janelle Cross
Chad and Jennifer Cross
Crozier Family TrustEd and Sandy
Cusick
Jo Anna Dale
Joyce Datema
Mark and Lynne Davidson
Carol Draveling
Chad Dyer
East Side Baptist Church
Edward Jones - Adam Kliethermes
Edward Jones - Corey Long
Edward Jones - Craig Bolger
Edward Jones - Jon Klassen
Edward Jones Investments - Chris Carr
Edward Jones Investments -
Jarod Moran
Edward Jones Investments -
Michael Rowe
Bill and Jill Esry

Ann Falkenberg
First Baptist Church
First Presbyterian Church
Fleming Family Fund
Mark and Julie Fournier
Noel and Carolyn Fulkerson
Garney Construction
Dan and Judy Gaylord
Google
Maxine Gorden
H. Ross Morrison, D.D.S., P.C.
Fred and Marge Hahn
Phil and Nancy Hanson
Kevin Harmon and Mrs. Lucinda Case
Harmon
Hartsook Companies Inc
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Doug and Helen Hatridge
Larry and Nancy Hayse
Dwight and Doris Heath
Don & Shirley Henderson
Greg and Holly Henson
HiBoy Drive-In #3
Home Depot
Jack and Kendra Howard
Greg and Ann Hummel
Independence Chamber of Commerce
Independence Christian Center
Independence School District
Independence Young Matrons
IOOF Lodge 115
Dave and Cindy Isabel
Donald and Anne Jackel
John Hardy State Farm Insurance
Cliff and Diane Jones
Kissick Construction Co Inc
Knights of Columbus - St. Jude the
Apostle
Martin and Sandy Kuny
Art and Sue Kurth
Chet and Barbara Landes
Allen and Barbara Lefko
Liberty Street Community of Christ
Dale Lock
Debbie Love
Lucky Penny Charitable Fund
John and Jean Maloney
Ray McClaran
Todd and Ginger McClure
Meghan & Tom McKinnon
Ray and Paula Melton
Zach and Stephanie Merriott
Missouri Employers Mutual Insurance
Melanie Moentmann
Dennis and Jennifer Moore
Ross and Dena Morrison
Osage Hills Community of Christ
David and Joyce Oshel
Dan Pagel
Cheryl Pallas
Jonathan and Jennifer Patterson
Mary Pratt



Rebecca Braden

"What she tackles, she conquers."

After the birth of her three children, Rebecca was diagnosed with heart failure and lost her job of ten years. She became a stay-at-home mother at that point. While Rebecca loved spending time with her children, she wanted to improve her financial situation and serve as a role model for her children. She discovered a Facebook post for CSL's Work-Life Center that promoted the Medical Coding and Billing courses. Those trainings are tuition-free, come with an industry recognized, stackable certificate and assistance locating employment. Rebecca made the decision to enroll and make the leap to a better life. She graduated from the program and obtained a job as a Medical Coding and Billing professional. She plans to continue her training and education to keep growing and reaching higher goals. "I am so grateful to CSL," said Rebecca. "I hope that other people will take advantage of this opportunity to make life better for themselves and their families."

Presley & Presley LLC
Shirley Pulley
John & Ann Ragan
Sarah Rendo
Diana and Robert Roberts
Rusty and Lynn Rose
John and Stephanie Roush
Michael and Abby Rowe
James and Betty Schlichting
Alice Scott
Lyle and Grace Shaver
Andy Simpson
Janet Smith
Brian and Sharon Snyder
Jonathan and Dana Soper
St. Luke's United Church of Christ
Kevin and Stacey Stanley
Susan Stasi
Terry and Kim Storey
Mary Ellen Svoboda
Dennis Taylor and Bridget McCandless
The Church of Jesus Christ Cutler
The Messick Family Stewardship Fund
Bill and Yvonne Thompson
Tina and Bryan Hughes Fund
T-Mobile
TruckMovers, Inc.
Trudy Foundation
Fern Truschke Stuart
Steve and Kathy Tucker
Donna Turner
Nathan Twombly
Jerry and Laura Vernon
Dan and Alice Waite
Jim and Jana Waits
Paul and Sherry Walters
Melisa Webb
Lysle and Carolyn Weeks
Bob and Carolyn Weir
Westar Energy Employee Giving
Gary White
Bill and Janet White
White Graham Buckley Carr LLC
Beth Wiltfong
Dick and Betty Witt
Pam Workman
Trent and Christy Yager
Kurt and Sara Zorich

\$500-\$999

A Little BBQ Joint
ACS Electronics
Michael and Kristie Agee
Jennifer Anderson
Ashlar Homes LLC
Gregg and Teri Ashley
Cory Atkins
Judith Austin
Margaret Baldomino
Bank of America Charitable
Foundation, Inc.
Ryan and Elizabeth Barber

Carol Sue Bass
Karen Bauer
James and Susan Beanland
Jane Bennett
Beta Sigma Phi Xi Theta Beta
Mark and Sonci Bleckinger
Laurel Bondi
David and Betty Boyd
Glenn and Donna Bradford
Gary Brown
David and Donna Brown and
Mrs. Donna Sperry
Brook Campbell
Bill and Deborah Carle
Richard and Lura Cayton
Church of Jesus Christ of Latter Day
Saints
Tony and Charmaine Chvala-Smith
Matt and Alicia Cianciolo
Lindsay Class
Dennis and Terry Clinefelter
Sheridan and Robert Combs
Kerry and Cindy Copenhaver
Tom and Debra Craig
Todd and Emily Cross
Barbara and Bruce Darrington
Claudia Davis
Monte Davis
David and Charlotte Davis
Downey Construction, Inc.
DST Systems, Inc.
Brent Edmunds
Edward Jones - Sharon Love
Edward Jones Investments - Rebecca
Knepper -
Jason Edwards
Becky Eiman
Cristin Eisentrager
Vickie Enloe
Everleigh Design Studio, Inc
Earl Ferguson
Randall and Helen Ferguson
Greg and Mindi Finke
First Christian Church
First United Methodist Church of Blue
Springs
Gary and Barb Flandermeyer
Joe & Sharon Flick
Chuck and Colleen Foudree
David and Janis Francis
Steve and Hannah Francis
Lillie Franklin
Walter and Diana French
Sarah Freyman
Nancy Fries
Amanda Gardner
Gary and Joyce Dickerson Charitable
Fund
Jeff and Kristina Gaylord
Gaylord Foundry Equipment, Inc.
Patricia and Terry Genz
David and Cindy Glandon

Bob Glaser
Golden Acres Neighborhood
Phil and Mary Ann Gross
Tosha Grotenhuis
Merlyn and Eleanor Grubb
Chelesy Hanes
Dona Hankins
Kurt and Betsy Hanneman
John and Mildred Harder
Robert and Lori Harp
Scott and Cari Hefner
Sam and Susan Helmuth
Chester and Jeanette Hicks
Joe and Lori Hilbrich
Alex and Kat Hnatyshyn
Steven and Emily Hollembaek
Randall and Mary House
Houston Richards Ins Agency LLC
Debra Howe
Bob Hoyt
Bryan and Tina Hughes
Peter and Katie Hystead
IBEW Local 53
Independence Porcelain Enamel
Independence Woman's Civic Club
David and Lydia Jeter
Judy Johnson
Emily Johnson
Dan and Sara Jones
Matt and Angie Judy
Ron & Kim Kanatzar
Trisha Kennedy
Paula Kennedy
Bill and Pam Landrum
Jim and Lu Lane
Michele Latta
Law Offices of Oswald Rew LLC
Loreta Loney
Corey and Cara Long
David Maguire
Greg and Janet Markway
Nancy Martin
Keith and Lona Maxey
Dave and Connie Mayta
Judy McCandless
Gary and Liz McClure
McClure Family Fund
Ron McPhail
Courtni Meade
Matthew Medley
Jerry and Karen Meisenheimer
Meyer Music
Mike and Linda Meyers
Marilyn Miller
Sean and Christie Minnis
Christina Mouse
Mark and Cheryl Mozer
Mr. and Mrs. Jones
Nancy and Phil Hanson Family
Foundation Fund
John and Barbara Nolle
Oak Grove Christian Church

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Jordan Scott

"CSL's continued effort and support helped me be successful..."

Jordan wrestled with the barriers he encountered in the workforce because of his autism and seizure disorder. He hoped for an employer that would look past his disability and give him a chance to prove he could be a good employee. Through CSL's Vocational Rehabilitation and Employment Services program, he found not one but two tremendous employment opportunities. CSL helped Jordan obtain a great position at Red Lobster restaurant. Then the pandemic hit and his hours were drastically cut. He needed more hours than they could offer. Again, CSL stepped up to assist Jordan in locating a position as a patient transport at North Kansas City Hospital. It's a full-time position with full benefits – the employment situation he was hoping for. Today, Jordan's self-confidence has been bolstered. Because of CSL, he is feeling valued at his work. He credits CSL's Employment Services team for helping find the exact right job with the right employer.

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Roy Rice

"I am blessed and now able to stay safe and warm thanks to CSL"

Roy's first interaction with CSL was in early 2019, when he came to use CSL's computer lab and get help with onboarding information for a job. He had a handwritten resume he was giving employers. CSL's WorkLife Center team updated his resume, and with that, Roy obtained a job at a local pizza restaurant. When his employer asked him to transfer to a different location in Kansas, he lost his position because he did not have transportation and so he lost his job. CSL stood by him as job search began all over again. Roy was homeless and living on the streets with all of his belongings in a broken suitcase. CSL provided the resources for Roy to find housing, clothing, and food assistance. With CSL's hand up, life got better and Roy landed a manager position with a local restaurant chain.

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Laurie Wiley
Fred and Phyllis Wilkins
Wayne and Vera Williams
Wil-Pav, Inc.
Chris and Carina Wilson
Jennifer Wilson
Susie Wood
Nancy Woods
Rebecca Wortman
Lennie Wyre
Xi Iota Phi
Joseph and Mary Yount
Joe Zarrillo
Charles Zuptich

In-Kind Donations

A Little BBQ Joint
Adam Puchta Winery
Adams Pointe Conference Center
Adams Pointe Golf Club
Aesthetistry Med Spa
Affäre Restaurant
Agape Touch Massage Therapy
Alissa's Flowers and Interiors
All Saints Lutheran Church
Rene Boutique
Amigoni Urban Winery
Appletree Condominium Association
Carol Armstrong
Curtis and Anita Aubuchon
Laurie Austin
B&B Theatres - Liberty
Bill and Irene Baltrusaitis
Darleen Barnes
Benihana Inc
Janice Beydler
Blackburn & Elrod Orthodontics
BlendWell Community Cafe
Blue Springs Animal Hospital
Blue Springs Assembly
Blue Springs Ford Sales, Inc.
Thara Bohon
Bolero Salon & Spa
Brian and Kelly Bolger
Boulevard Brewing
Frankie Brieker
Buffalo Wild Wings
Pat and Cindy Campbell
Jolene Cantina Laredo
Mark and Beth Carrick
Casey's General Stores
Centerpoint Medical Center

Chapel Hill Presbyterian Church
Kent and Sandra Chappelow
Charleston's Restaurant
Chicken N Pickle
Christ United Methodist Church
Christian Brothers Automotive
Church of the Four Corners
Mark and Lisa Cianciolo
City of Independence Parks &
Recreation Dept./Sermon Center
Larry and Judith Collins
Comcast
Nancy Comtois
Corporate Copy Print, Inc.
Costco Wholesale
Thomas & Analisa Cox
Crane Brewing Company
Crossfit Cerberus
Dana Forrester Watercolors
Jim and Sharon Dankenbring
Kristy DeMeyer
Developing Potential, Inc.
Independence
Dick's Sporting Goods
Dillard's
Dollar Tree
Bruce Dotson
Drenon Jewelry Company Inc.
Eastland Face and Body
Ebenezer United Church of Christ
Edward Jones – Corey Long
Edward Jones Investments – Michael
Rowe
Edward Jones Investments – Jon
Klassen
Edward Jones Investments – Rebecca
Knepper
Norma Elgan
Embers Candle Bar
Endless Summer Winery
Linda England
Englewood Business Association
Nick and J'Nan Erker
Bill and Jill Esry
Ray Ettinger
Fairmount United Methodist Church
Janell Ferguson
Fig Fitness LLC
Fiorella's Jack Stack Barbeque
First Baptist Church
First Christian Church
First Christian Church of Buckner
First United Methodist Church
First United Methodist Church of Blue
Springs
Helen Fischer
FISH Window Cleaning
Flynn Midwest Lp
Foster Dental Care
Chuck and Colleen Foudree
Freddy's Steakburgers
Mary Gamble

Gates Bar-B-Q
Nancy Geary
Genevieve's
Get Air Trampoline Park
Paula and John Glaser
Golden Acres Neighborhood
Grand Country Music Hall
Grant Thornton
Green Development-Chapman Farms
H. Ross Morrison, D.D.S., P.C.
Harp Barbeque
Doug and Helen Hatridge
Hellraiser's Fabrication & Cycles
Holy Hill Baptist Church
Home Depot
Denise Huff
Hughes Defense Cares
Independence Chamber of Commerce
Independence Police Department
Independence School District
Independence Square Association
Infinity Massage & Bodywork
Brian and Bridget Ingersoll
Jackson County Parks & Recreation
Mindy Jacoby
Jason's Deli
Joe's Kansas City Bar-B-Que
John Sommer Attorney At Law
Matt and Angie Judy
Kansas City Chiefs Football Team
Kansas City Zoo
Carolyn Kelley
Kendra Scott
Kennedy's Custom Jewelers
KindCraft
Tyler Knott
Larry and Barbara Koprivica
Jodi Krantz
La Bodega Tapas & Lounge
Lakewood Oaks Country Club
Jackie Landes
Richard Lantefield
Don Leven
Gary Lewis
George Lightfoot
Angie Lipsense
Loews Hotels
Los Cabos Mexican Grill & Cantina
Lunar Bowl
Main Event Entertainment
Jeff and Carolyn Marsh
Nancy Martin
Nancy Mayhall
McClain Enterprises
Mike and Linda Meyers
Mid Continent Library South
Independence
Mid-Continent Public Library
Cliff and Patty Mohn
Kathy Mooney
Edie Moore
David Mosier



Julie Snell

Julie came to CSL seeking Employment Services assistance. CSL helped update her resume, search online for jobs, work on computer skills, and obtain interview clothing. She was visiting CSL at least twice a week to prepare for job interviews. Julie's dream was to work in an office in the medical field. Today, with CSL's support of her dream, Julie is the Office Manager at SERC Physical Therapy. She earns a livable wage and receives excellent benefits. Life gets better when dreams come true.

National WWI Museum
Nicklaus Golf Club at Lionsgate
Ashley Nolte
Nothing Bundt Cakes
Oatman Family Dentistry
Olin Winchester LLC
Oriental Trading Company
Carol Orndorff
Parisi Artisan Coffee
Steve and Christine Patton
Dennis Paul
Larry and Marsha Penrose
Pepperjax Grill
Pioneer Ridge Middle School
Print Graphics
PRP Wine International
Public House Brewing Company
Purity Wellness Center
QuikTrip Corporation
Randy Rains
Red Robin Restaurant
Troy Reed
Lydia Reeds

Revive Church
Doug and Ginelle Roberts
Rotary Club of Eastern Independence
John and Stephanie Roush
Salty Iguana
Salvatore's
Jane Savage
Scheels
John and Karen Schuler
Jim and Petie Scott
Scout and Molly's Boutique
Sealife/LegoLand Discovery Center
Sue Sheetz
Fred and Connie Siems
Norma Jean Sigler
Steven Silverstein
Sinclair's Restaurant
Skin Care Center
Martha Smith
Sonshine Sports Apparel LLC
South Chrysler Community of Christ
Spaces, Inc.
Spectrum Paint
St. James Winery
St. John LaLande Parish
St. Mark's United Methodist Church
St. Robert Bellarmine Catholic Church
Starke Law Offices
Jeremy and Dorinda Stayton
Stephanie Stephanie
Stone Hill Winery
Summit Grove Community of Christ
Sustainable Hope International
Target
Taste Buds Kitchen
Thai Spice
The Gathering Baptist Church
The Kansas City Southern Railway
Company
Charlene Thomas
Bill and Yvonne Thompson
Janet Thresher
Timothy Lutheran Church
Trader Joe's
Ann Trask
Trinity Church of The Nazarene
Truman Heartland Community
Foundation
TShotz
Under the Awning
United Workers Church of Christ
Steve and Cathi Veazey
V's Italiano Ristorante
Waddell & Reed
Jim and Jana Waits
Martha Waits
Waldo Pizza
Walnut Gardens Community of Christ
Susan & Rachel Watkins
Linda Weber
WHATABURGER
Melanie Williams

Charles and Jeana Williams
Wines by Jennifer
Mark and Sharon Wingate
WinterStone Golf Course
Kathleen Woods
Susan Wray
James and Virginia Young





404 N. Noland Road
Independence, MO 64050

Blue Springs
CSL Office
200 SW 10th Street
Monday, Wednesday & Friday
9am-Noon & 1pm-4pm
816.229.0033

Buckner/Sibley
Community of Christ
1001 S. Sibley Street
Wednesday, 8am-Noon
816.249.5820

Excelsior Springs
Colony Plaza Apartments
404 St. Louis Ave.
816.491.2873

BlendWell Cafe
(24 Highway)
10725 E. US Hwy 24
816.642.2204

Independence (39th Street)
Christ United
Methodist Church
14506 E. 39th Street
Wednesday, 9am-3pm
816.254.8209

Independence (Fairmount)
Fairmount Christian Church
800 S. Hardy Avenue
Tuesday & Thursday
9am-11am & 1pm-3pm
816.254.0446

Independence
(Hawthorne)
Hawthorne Place
Apartments
16995 E. Dover Lane
Monday-Friday, 8am-5pm
816.491.2871

Independence (Main)
CSL Office
404 N. Noland Road
Monday-Friday, 8am-5pm
816.254.4100

Grain Valley
First Baptist Church
513 Gregg St.
Wednesday
9am-Noon & 1pm-4pm
816.355.0328

Oak Grove
CSL Office
1408 SE Austin Street
Tuesday & Thursday
8am-Noon & 1pm-4:30pm
816.690.8213

Stone Church
Neighborhood Dinner
1012 W. Lexington Ave.
Wednesdays, 5:30pm-7:30pm
816.254.2211

